



Department of Medical Assistance Services  
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Richmond, Virginia 23219

[www.dmas.state.va.us](http://www.dmas.state.va.us)

# MEDICAID PROVIDER MANUAL UPDATE

TO: All Elderly and Disabled Waiver Services providers  
participating in the Virginia Medical Assistance Program, and  
Health Maintenance Organizations providing services to  
Virginia Medicaid Recipients

FROM: Patrick W. Finnerty, Director  
Department of Medical Assistance Services

SUBJECT: *Elderly and Disabled Waiver Services Manual* ED-01-02

UPDATE	ED-01-02
DATE	7-1-2002

The purpose of this memorandum is to provide you with the first edition of *the Elderly and Disabled Waiver Services Manual*. Please use the new manual immediately. We suggest that you review this manual carefully as it contains all of the current policy for the provision of and reimbursement for the Medicaid services you provide.

## **COPIES OF MANUALS**

DMAS publishes searchable and printable copies of its provider manuals and Medicaid memoranda on the Internet. Please visit the DMAS website at [www.dmas.state.va.us](http://www.dmas.state.va.us). Refer to the Provider Column to find Medicaid and SLH provider manuals or click on "Medicaid Memos to Providers" to see Medicaid memoranda. The Internet is the fastest way to receive provider information.

## **"HELPLINE"**

The "HELPLINE" is available Monday through Friday from 8:30 a.m. to 4:30 p.m., except State holidays, to answer questions. The "HELPLINE" numbers are:

786-6273

1-800-552-8627

Richmond area

All other areas

Please remember that the "HELPLINE" is for provider use only.

Enclosure (1)